

HID® FARGO® DTC™1500

Linux Printer Driver

Release Notes

Software version: 1.3.12.1
PLT-05745, A.1
February 2024



Copyright

© 2023 - 2024 HID Global Corporation/ASSA ABLOY AB. All rights reserved.

This document may not be reproduced, disseminated or republished in any form without the prior written permission of HID Global Corporation.

Trademarks

HID GLOBAL, HID, the HID Brick logo, DTC, and FARGO are trademarks or registered trademarks of HID Global, ASSA ABLOY AB, or its affiliate(s) in the US and other countries and may not be used without permission. All other trademarks, service marks, and product or service names are trademarks or registered trademarks of their respective owners.

Contacts

For technical support, please visit: <https://support.hidglobal.com>.

What's new

Date	Description	Revision
February 2024	Release notes for driver version 1.3.12.1.	A.1

A complete list of revisions is available in [Revision history](#).

1.1 Scope

This document provides information on HID® FARGO® DTC™1500 Linux Printer Driver version 1.3.12.1. Included are product features, enhancements, and resolved issues since the previous release.

Note: The reference numbers associated with these features, issues, and fixes are from internal HID Global tracking systems.

1.2 Operating system support

The following Linux operating systems are supported for this version of the printer driver:

- NeoKylin 7
- NeoKylin 10
- Ubuntu 14.04
- Ubuntu 16.04
- Ubuntu 18.04
- Ubuntu 20.04
- Unity OS

1.3 Installation, maintenance, management, and configuration

For detailed installation information, see *HID FARGO DTC Printers Linux User Guide* (PLT-04870).

1.4 Resolved issue

- Resolved an issue where support for black resin caused a "wrong ribbon" message to be displayed. (TTP-15713, HVPB-936)

1.5 Known issues

- Changing the printer EEPROM settings in the Linux driver user interface is not supported.
- **Define Areas** is not supported.
- If both the printer driver and the SDK are used at the same time, there may be issues with conflicting libusb libraries. This is the result of different libusb versions within the FARGO Open SDK and the operating system.

Workaround

Remove the library installed with FARGO Open SDK and reconfigure the dynamic link to resolve the conflict. The following code snippet demonstrates how to accomplish this:

```
sudo rm /usr/local/lib(64)/libusb-1.0.so.0.1.0
sudo ldconfig
sudo shutdown -r now
```

Revision history

Date	Description	Revision
February 2024	Release notes for driver version 1.3.12.1.	A.1
June 2023	Release notes for driver version 1.3.10.1.	A.0



hidglobal.com

For technical support, please visit: <https://support.hidglobal.com>

© 2024 HID Global Corporation/ASSA ABLOY AB.

All rights reserved.

PLT-05745, Rev. A.1

Part of ASSA ABLOY